

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
July 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **July 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	1	1	-	-	-	2
ELC6	Marin Clean Energy	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	96	48	144	20	7	27	4	12	16	5	7	12	7	4	11	58	10	68	2	1	3	281
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	9	7	16	2	-	2	-	2	2	1	2	3	2	-	2	5	2	7	-	-	-	32
ELC338, GAS338, MUL338	Southern California Edison Company	79	40	119	12	6	18	5	4	9	15	7	22	1	1	2	33	20	53	1	2	3	226
GAS904	Southern California Gas Company	29	15	44	4	3	7	1	2	3	1	-	1	3	-	3	24	11	35	-	-	-	93
GAS905	Southwest Gas Corporation	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	4
	Total	215	112	327	38	16	54	10	20	30	23	16	39	13	5	18	121	44	165	3	3	6	639